

Dear Members of the City Council,

The following is a summary of recent activities over the past week:

Code Enforcement

3000 Block of Harbor Blvd (Costa Mesa Square): Observed encampments in two areas of business complex. Received report of aggressive transient (during the P.M. hours) who appeared to be under the influence of something, screaming, ramming a shopping cart into a pole and harassing customers. **Awaiting call back from property security regarding if/if not a report was filed. Information forwarded to PD.**

2200 Block of Newport Blvd: Encampment observed during A.M. patrol. Visited site with Park Rangers to contact occupants. Occupants appeared disoriented. Neighboring business have reported problems with persons frequenting the area. Problems include panhandling, drug use and scattering trash/debris. **Tarps removed and area to be monitored.**

2900 Block of Harbor (Business): Observed camping in front of business. **Manager contacted and observed also.**

2900 Block of Bristol (Business): Report received and observed transient encampment in the flood channel area next to a business complex. **Contacted the County and they will post and clear the area. CalTrans will be notified to repair the fence.**

3000 Block of Bristol St. (Business): Report received and observed transient encampment at the rear of a business. Employees reported transients being aggressive, urinating on the building and scattering trash/debris around the property. **Area is posted for no trespass but business owner to place additional signs. Property maintenance man to clear trespassers out and call PD when needed.**

500 Block of W. Wilson (Business): Report of transients coming into business and refusing to leave. Also loitering outside business and scattering trash/debris. Some transients are aggressive with owners and customers. **PD made aware and will monitor.**

1500 Block of Adams Ave. (Business): Report received of transient in between buildings camping. Transient was contacted and observed holding a glass pipe. **Person was made aware of the private property and responded he was moving on.**

1800 Block of Newport Blvd. (Business): Report of aggressive transient panhandlers and drug use in the bathrooms/parking area. **Visited location, spoke with one transient to make him aware of the concerns. Location will be monitored.**

2000 Block of Harbor Blvd. (Business): Report received and observed transient encampment located at the front entrance of the business. **Owner to be notified.**

2200 Block of Harbor Blvd. (Business): Report received of drug pipes and possible syringes dumped in bushes at local business. Visited location and observed pipes and alcohol containers. Bushes too thick to observe fully. While at the location a transient walking by became verbally aggressive. **Reported to PD and will meet with property manager to determine best method of cleaning out the bushes.**

Outreach

HOUSING: Outreach is proud to announce that 4 clients have been housed this week. Through Coordinated Entry, after being homeless for 30 years, Sam, was placed in Permanent Supportive Housing (PSH) in Santa Ana. Outreach has successfully housed Jane, a long-time homeless woman into housing; Arthur, who was matched previously, but had refused housing, has also moved in to his new place. Lastly, James who suffers from mental illness and scored high on the Vulnerability Assessment was successfully placed in PSH. Outreach will make follow up visits to all of these clients to ensure they settle into their new placements.

HOUSING: Client will be renting a room in Costa Mesa while she is working part-time and looking for full-time work.

PSH/VISPDAT: This week, Outreach has attended the matching meeting for Permanent Supportive housing (PSH). Currently we have 18 permanently housed through PSH. 13 have been matched for housing, including a vet. We have another 14 that are document ready for a housing match. Outreach has been working very close with Mercy House and Colette's to assist with case management on an "as needed" basis.

NONPROFIT LINKAGE: Thanks to the generosity of Fresh Beginnings Ministries (FBM), a client and her husband who currently reside in the city, were given the funds to pay for their RV registration. The couple are fixing up the RV so they can vacate a church parking lot. Outreach also assisted a housed client through linking them to Fresh Beginnings Ministries (FBM) to assist with restoring their electricity after it was shut off due to an outstanding bill.

MEDICAL: Outreach had contact with the Public Health Nurse regarding a high service user client. Outreach has developed a collaborative relationship with the Public Health Nurse; he keeps Outreach updated with the client's doctor appointments as well as any services we might be able to assist with.

MEDICAL: A homeless client who currently lives in his car started radiation treatment this week for skin cancer. Outreach went with him for his first treatment. Outreach will go to another treatment halfway through the term to see how he is progressing.

MENTAL HEALTH: Outreach is currently trying to assist a senior client who currently lives in his van and most likely has dementia. During the week, Outreach linked him with assisted living placements and arranged transportation but the client panicked and refused to see the placements. Outreach called Child Abuse Prevention Center, which also assists the homeless and seniors, and they are willing to come and visit with the client to see if they can assist him.

MENTAL HEALTH: Outreach linked a client who is currently staying at a temporary shelter with her grandson to County Mental Health. Mental Health met with them on Wednesday and Outreach has also contacted Families Forward to see if the room offered is still available as there are no other options at this time.

MENTAL HEALTH: Outreach attended a meeting with an OC Mental Health Care Coordinator to put into place an action plan for a client. Outreach aims to get him into an outpatient program through

the County, or 30-Day/90-Day program for substance abuse after which he would enroll at the Gary Center for follow-up treatment.

INCOME LINKAGE: Outreach met client at the Social Security office and he was approved for SSI at the maximum amount. He will start receiving SSI in April 2016. Client also received approval for ACCESS Rides. This will save the Outreach team time and resources spent on ordering taxis.

OTHER: Community Impact Teams worked at Soup Kitchen doing landscaping. Also, OC Register observed 2 Community Impact Teams working at Newport Mesa Church and the Crossing Church.

MEETING: Outreach met with a new County-contracted resource, the Child Abuse Prevention Center (CAPC) to discuss the various services they provide, as well as collaboration efforts. CAPC serves at-risk children and families in crisis and have expanded their services to include adults with mental illness, the homeless, and seniors.

NEW CLIENT: Outreach spoke with new client at Community Impact Team meeting. He needs assistance with vision and housing. His proof of residency is pending, therefore Outreach contacted him regarding coming in to complete an intake before further assistance is given.

Network for Homeless Solutions

Rick met with Starbucks Regional managers to discuss plan of action for ongoing issues at certain stores.